
From: Crawford, John
To: Rodriguez, Tony
Sent: 6/27/2013 5:10:16 PM
Subject: RE: EIC Status.docx

Tony,

I can confirm that zero EICs have been requested. We're monitoring the database so we'll know if we get any; good to know that our numbers match yours. The only 4 that show up since Tuesday are the 4 that Lynne and Karol generated.

Regards,
John C.

From: Rodriguez, Tony
Sent: Thursday, June 27, 2013 4:15 PM
To: Peters, Joe
Cc: Watkins, Paul; Bell, Stephen; Winkley, Salestus; Berkley, Johnnie; Silva, Samuel; Valenzuela, Estella; Valdez, Tomas; Hubbard, Barbara; Garcia, Joseph; Smith, Janie; Melcher, Lori; Gomez, Enrique; Mastracchio, JoeAnna; Ron Grahovec; Crawford, John
Subject: EIC Status.docx

Sir we continue our clean sweep; no EICs issued. We have had a close call in Vantage Park, but the customer opted out and left the office.

v/r

Tony Rodriguez

Customer Operations Senior Manager – South and West
Driver License Division
Texas Department of Public Safety
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The Driver License Division is committed to quality and excellence in customer service. Please share your thoughts with us via our online customer service survey at: <http://www.survey.utexas.edu/txdps/>

